

Effective collaboration in Australia



A manufacturing and warehouse facility in Ravenhall, Victoria

Meeting the client need

As shopping habits change across the western world, with people increasingly buying groceries online, a short supply of refrigerated warehouses is being thrown under the spotlight.

It's no surprise therefore that the industry in Australia is facing urgent demand and that facilities, once commissioned, are needed quickly.

In late 2020, ISD Solutions partnered with commercial construction firm Qanstruct to urgently provide a new facility for Hello Fresh in Ravenhall, Victoria.

From the start, it became evident that the project had a very tight construction schedule. Planning, efficient delivery and flexibility was going to be vital.



ISD's solution

The facility is large - 18,000 square meters on the ground floor alone - consisting of a freezer, chilled areas of various sizes, refrigeration plenums and ducting, alongside an amenity area.

ISD's expertise really came to the fore in the plenum and ducting parts of the construction. We chose a design solution which made efficient use of the insulated paneling, using the partition wall which separated different areas of the facility to form part of the plenum on each side of the chamber.

Such works required thorough planning and good organisation - aspects of our delivery which ISD prides itself upon.

How we delivered

As mentioned previously, good planning and collaborative relationship with Qanstruct was always going to be crucial, to ensure that Hello Fresh received their facility on time.

From the start of the project, ISD worked closely with Qanstruct's site team in regard to scheduling of works, ensuring that we provided competent labour and supervision to the task in hand.

We provided detailed weekly progress reports, including a comprehensive status of works as well as an extremely useful 'lookahead' for the coming stages. This provided Qanstruct with confidence in our command of schedules and delivery, as well as the ability to provide comprehensive reporting and forward planning to Hello Fresh.

That's why we think we're more than just a subcontractor, we're an expert partner, offering industry leading advice and support, to play our part in ensuring projects are completely seamlessly, to an exceptional standard.



From our satisfied customer

"ISD's works were completed to a very high standard in all regards. their attention to detail is excellent and quality control, which is paramount in their field, is in my experience second to none".

"They always went the extra mile when required or requested and the end result was a quality facility, completed on schedule, that we were proud to hand over to our client."

Dominic Sherlock [Construction Manager]
Qanstruct



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