



24th March 2020

To whom it may concern:

Coronavirus Update

The UK Government has identified that the continuation of essential services for food and medical industries is critical during the Covid-19 response. ISD are here to support our valued customers to enable new facilities to be constructed and existing facilities to be maintained to ensure that the distribution of food and medical supplies can continue.

Our employees have obtained Key Worker status for projects deemed as critical to the continuation of essential services and (in line with Government guidance) are permitted to travel unimpeded to and from work to perform essential tasks in construction, maintenance and the repair of priority facilities. We are however fully aware of the impact that the current situation is having on some people and are therefore allowing anyone who does not want to attend sites to make alternative arrangements with their line manager.

The health and safety of our staff is our main priority and we are strictly following the Government's guidelines for working conditions. All of our office-based staff are working remotely and our site-based staff have revised risk and method statements to ensure they are following the correct protocols. These include personal protective equipment, hygiene requirements and a collaborative approach to enforcing social distancing guidelines when carrying out site activities.

We are having continued discussions with our supply chain and sub-contractors to ensure that they are also able to safely operate within the published guidelines and our dedicated Project Managers are providing regular updates to customers notifying them of any potential project delays and mitigating them where possible.

This is a rapidly changing environment and our Board of Directors are having daily conference calls to review the situation. Should you require further information regarding any of your projects then please discuss this with your Project Manager or feel free to contact me directly.

We are ready to work with you to get through this.

Yours faithfully,

Tony Wall
Group Managing Director

