



# IMS Policy Statement

ISD Solutions provide the design, manufacture, construction and maintenance of thermally insulated environments, fire walls and external cladding.

In order to achieve excellence in our activities we have developed and implemented an Integrated Management System, which satisfies the requirements of ISO 9001:2015, ISO14001:2015 and OHSAS 18001:2007.

The Company has identified the Quality, Environmental, Health & Safety and industry specific legislation and regulations relevant to its business. A Register of Legislation captures those requirements and the Company ensures that all its activities are carried out in compliance with those obligations.

The management and all who work at ISD Solutions are committed to:

- Providing the highest level of customer service
- Ensuring the Health and Safety of all employees, subcontractors, customers and members of the public, including the establishment of emergency procedures
- The prevention of accidents, injury and ill health
- Caring for and protecting the Environment and the prevention of pollution
- Continual improvement in performance and effectiveness of the Integrated Management System
- Complying with legal and other requirements
- Providing a framework for setting Objectives and Targets

The values underpinning the Integrated Management System are:

- Our customers' needs shall be fully understood
- Suitable facilities and skills are provided to fulfil customers' needs, protect the environment and provide a safe workplace
- All employees are required to work in a safe manner and will not take unnecessary risks
- We ensure appropriate training of our staff and others working under our control
- We aim to minimise waste, promote recycling, reduce energy consumption, reduce harmful emissions and where possible encourage suppliers and subcontractors to adopt sound environmental policies
- Products we manufacture, procure and install help our customers to minimise energy consumption and reduce thermal loss in their structures
- The IMS is regularly reviewed and updated to take account of changing circumstances, customer needs, legislation and opportunities for improvement

This Policy and the Integrated Management System have been communicated to all employees and persons working on behalf of the Company and is made available to the public upon request.

Signed  CEO  
Date 10<sup>th</sup> April 2018

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Approved by: A Moon	Date: April 2018	